

Valuable Information Regarding On Line Learning for Responsible Service of Alcohol (RSA)

As you may be aware the review of the Liquor Act has been under way for some time and changes to the Act are expected to be released in early 2008. One major expected change is the ratification that the Liquor Licensing Division's RSA program will be mandatory for all staff involved in the sale and supply of Liquor state wide.

If your staff have completed the Liquor Licensing Division's RSA program from July 2005 they will soon be required to complete the RSA training course once more as their original certificates will shortly expire as, once issued, each statement of attainment is valid for three years!

The good news is that from 1 December 2007, RSA Online will be an endorsed program through Liquor Licensing. RSA Online, available through the Southbank Institute of Technology's Liquor License Division is a cost effective and time efficient way for new and existing staff to renew their RSA certificates.

So, Why Online?

What's in it for you as the Licensee/Nominee or Manager?

- LLD approved RSA training is the first line of defence for you. Staff who are skilled and knowledgeable in this area provide you with best protection against possible breaches of the current Liquor Act by serving minors, unduly intoxicated or disorderly patrons.
- Trained staff are also the eyes and ears of your venue, work better as a team and become the first step in proactive risk management.
- The training is self paced (on line) so staff can commence their learning, come away and re start at any time – allowing flexible learning opportunities such as during breaks, while at lunch or when at home.
- No more long and expensive classes.
- No staff scheduling difficulties in finding staff to cover those in class.
- Minimal labour costs for training release.
- No more waiting until you have a large enough group for a class to be scheduled.

What's in it for your staff?

- The most current, transportable, industry recognised program.
- Convenient study options through the student's ability to commence, stop and re-commence study at any time at work or home (given access to the internet and email).
- Certification is valid for 3 years from the date competency was achieved.
- Learning is at the preferred pace of each individual student.
- Assessment is completed on-line.

Justin McGurgan, Business Development & Training Manager from the Queensland Hotels Association said that:

'I have been through the online program several times and believe that this program with its effective, flexible, and cost effective approach makes this program ideal for 1st level compliance training'.

FOR MORE INFORMATION – call Lauren Kuss 07 3244 5913 Or email lauren.kuss@southbank.edu.au